

The OnSIP mobile app is an on-the-go business phone and voicemail management tool. With just your iOS or Android device, you can make HD voice and video calls to your coworkers and other contacts. The app also offers real-time presence information for your favorite contacts, as well as a historical view of your inbound calls, outbound calls, and messages. The mobile app is free for all OnSIP customers.

# Getting Started

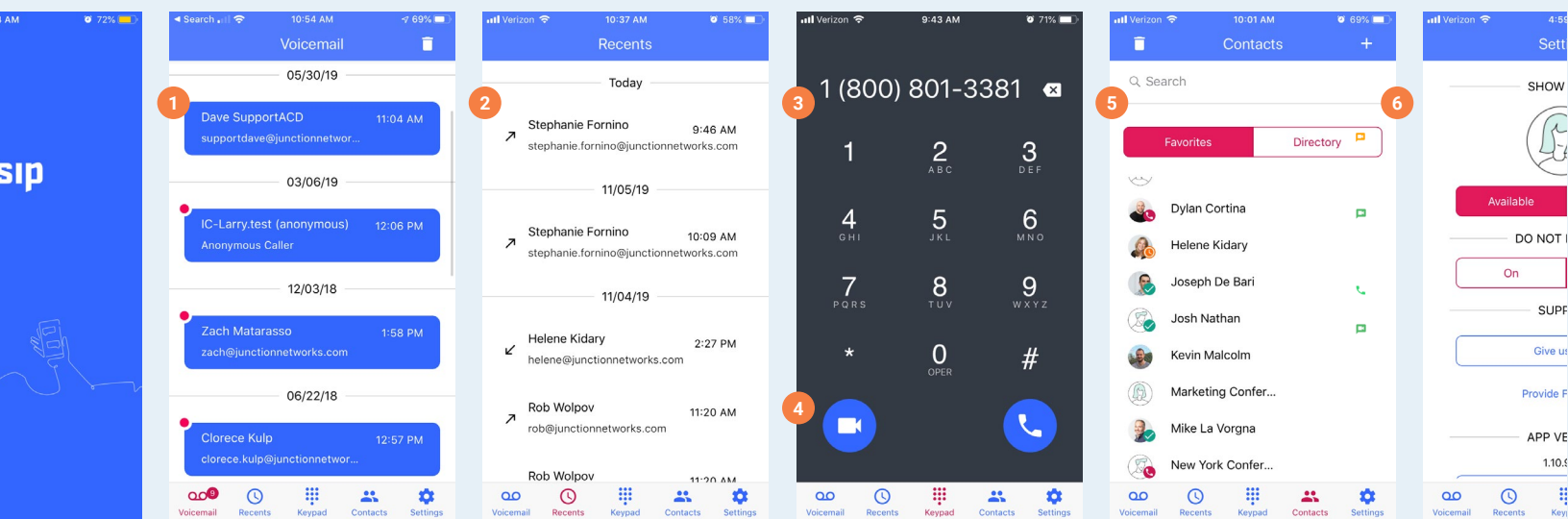
## ON SIP FOR iOS AND ANDROID

Download OnSIP on iOS and Android devices by visiting [onsip.com/app/download](https://onsip.com/app/download) or by searching 'OnSIP' in the App store or Google Play store.

After installing and launching the app, log in using your OnSIP credentials, which were included in your welcome email, or can be re-sent using the links on [app.onsip.com](https://app.onsip.com).



# Navigating the App



- 1 VOICEMAIL** New messages are marked red. Tap a message to listen, then call them back, delete the message, or move on to the next one.
- 2 RECENTS** See the calls you've made, received, and missed each day. Tap an entry to start a new call with that person.
- 3 KEYPAD** It's a keypad - make calls the old-fashioned way by dialing internal extensions and external phone numbers.
- 4 VIDEO CALLING** When initiating a call, you have the option of adding video. Give it a try if the device you're trying to reach supports it!
- 5 FAVORITES** Add your favorite contacts here by clicking the plus-sign at the top. Icons indicate if they're available, busy, and video-enabled.
- 6 DIRECTORY** Search your entire organization's directory from this tab. Add external numbers by clicking the plus-sign at the top.