

onsip

At a Glance
2020

In Partnership with



You Deserve an Upgrade

And So Does Your Phone System



Who Is OnSIP?

OnSIP has been on the cutting edge of innovative communications technology since 2004 and is a leading provider of Unified Communications. We are now delivering advanced cloud-based communications in a way the industry has never seen before.



So Efficient, It's Pleasant.

Named Gartner Cool Vendor for our innovation in the space, OnSIP is a complete PBX replacement and your one stop shop for all your business communications needs.



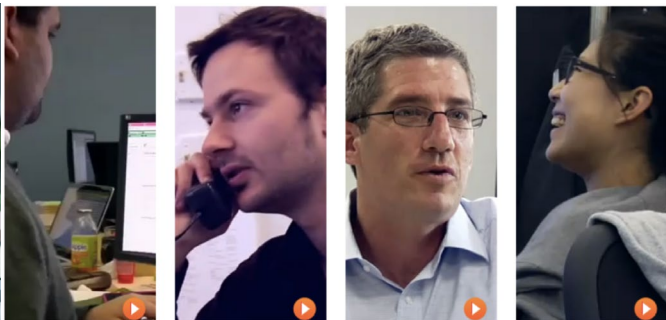
Customers. Your Success Is Our Calling.

Our model excels with clients who have multiple locations as well as dispersed and scaling workforces. These are industries that rely on mobility, flexibility, easy set up and rapid deployment.



An Adaptive System

With over 100,000 customer accounts across a wide spectrum of industries, we understand the needs of companies who enjoy the benefits of an on-demand business phone system.



Mobility Wins the Race.

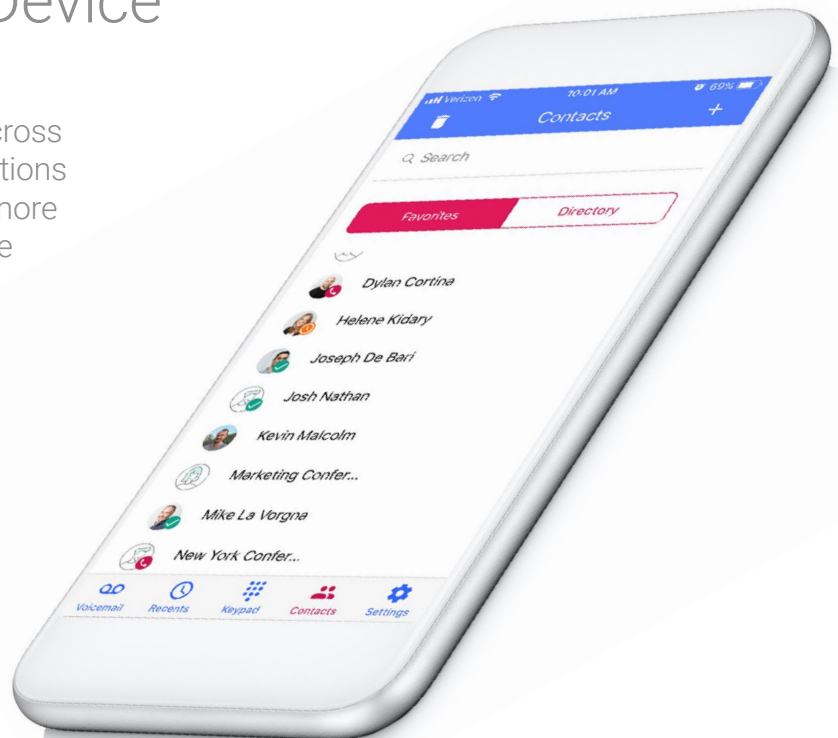
Work is not a place we go, it's a thing we do.
So, we say: hire the best, not the closest.

Collaborate with colleagues across the hall
or across the world with our messaging and
video apps.

Applications for Any Device

The way people work is changing across
the board and our soft client applications
are making them more productive, more
efficient and have them closing more
deals than ever before.

Keeping the emerging generations
engaged requires adopting next-
generation tools because what
matters to them is a reliable
digital experience.



A True Deskphone Alternative.

- HD & Encrypted Voice Calling
- Contact Center Solutions
- Applications for Windows, Mac OSX, iOS, Android and Linux
- HD & Encrypted Multi-Channel Video
- IM & Chat via Slack®
- Intuitive Admin Portal
- CPaaS APIs



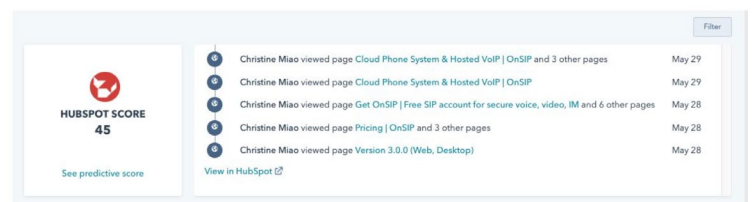
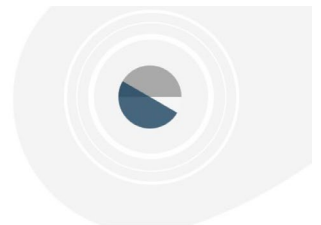
Integrations

We offer a complete end-to-end solution with a full suite of features including integrations with Slack, Zendesk, and HubSpot to name a few.

ACTIVE

Call with Web Caller

From: Anonymous Caller To: helene@junctionnetworks.com

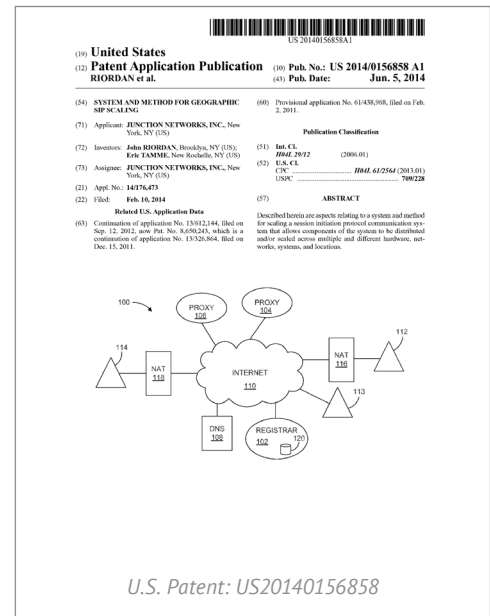


Built on Cassandra and Patented.

Developed by Facebook and designed to handle large amounts of data across many commodity servers, Cassandra was released as an open source project on Google code in 2008. Google and Amazon were quick to adopt and so was OnSIP.

Seeing the true potential of Cassandra with voice, we designed our platform utilizing this technology...and then patented it.

Cassandra offers robust support for clusters that span multiple datacenters, with asynchronous and master-less replication, allowing low latency operations for all clients.



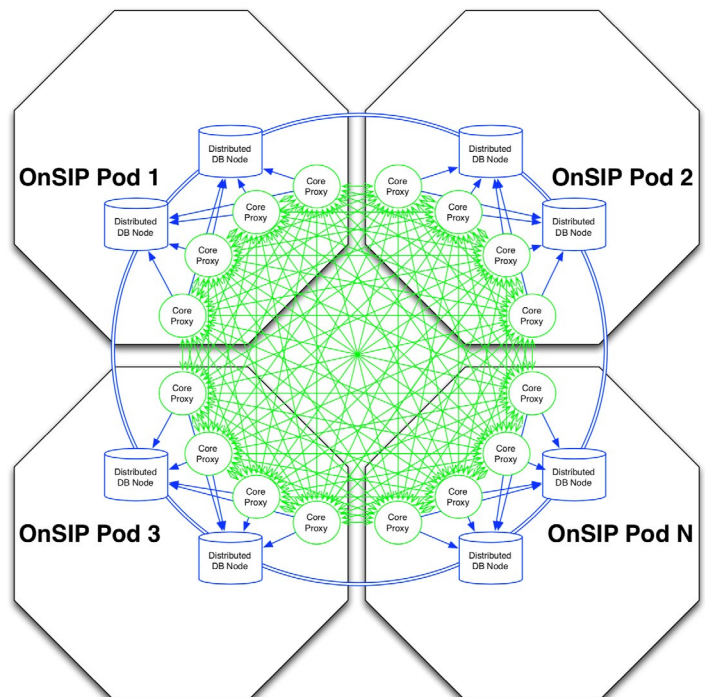
Proven, Fault-Tolerant, Decentralized, Future-Proof.

OnSIP is up 100% of the time because Cassandra lacks of a single point of failure.

No other provider in our space can say that.

Instead, they'll have you take their "99.999% Uptime Challenge".

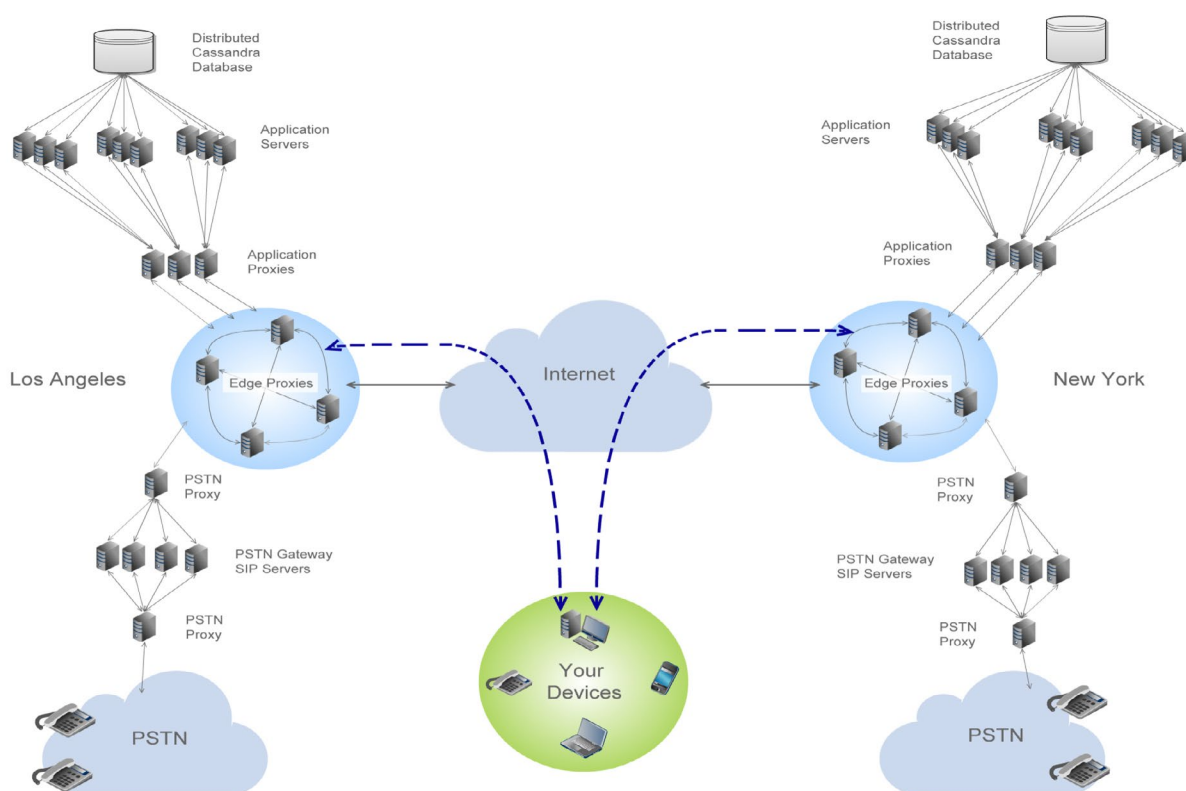
Sure, we'll take that challenge.



Built for Scalability and Reliability.

OnSIP's decentralized platform provides maximum reliability and call quality. GeoDNS directs phones to the closest data center and phones can be migrated to any location at anytime, without disruption. These proxies also handle NAT and firewall traversal on the server side, freeing customers from excess NAT or firewall administration.

The country is currently divided into 21 zones that are serviced by targeted stacks within specific pods. The zones can be migrated seamlessly between pods and stacks via a DNS update, resulting in unmatched redundancy and failover.








Connecting Site Visitors With The Right Person, Right Now




A suite of communication features that allow website visitors to instantly speak with sales or support representatives through their browser. **sayso** eliminates the time-consuming hassle of dialing a phone number and navigating recordings and menus.

We'll get you to the right place,
right person, right now.



Sales
Melanie can talk immediately


Customer service
Rebecca can talk immediately

sayso by OnSIP

Call with Rebecca
Customer happiness Rep

 Connecting in 00.08

sayso by OnSIP

Talk to a real person, right now



See **sayso** in action at onsip.com/sayso



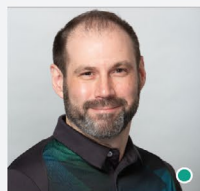
Team & Personal Pages

Your Team Page is a unique webpage that displays a directory of your business's staff members, along with their communication availability. Think of it as a visual dial-by-name directory: Customers can navigate to this webpage, scroll to the person they wish to call, and call him or her straight from a browser window.

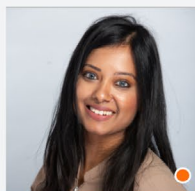
Real-time Assistance

Connect directly with any available team member

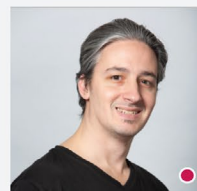
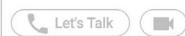
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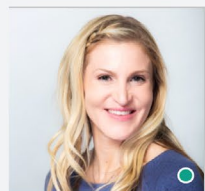
Mike Steiner
Customer Support Representative / LNP Dept



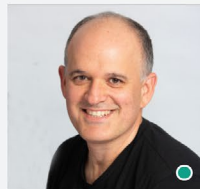
Mily Rahman
Billing



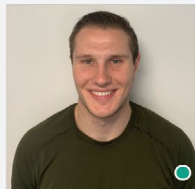
Paul Jacobsen
Customer Support Representative



Rachelle Solomon
Customer Support Representative



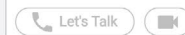
Rob Wolpov
Co-founder and President



Steven Rabinovich
Sales Consultant



Tim Cleves
VP Biz/Dev



Vicki Steinbach
Customer Support Representative / LNP Dept.



Mike Curtin
Channel Account Manager



mike.curtin@onsip.com



← [Back to team page](#)

Build Your Own or Go Unlimited

Per Minute Plan

\$49.95

per month + 2.9¢/min

Includes a basic set of features. Add more a la carte.
Calling rate applies to [standard calling area](#) only.

START FREE

Included

Voicemail Box (& VM to Email)	5
Auto Attendants	3
Ring Groups	3
Dial by Name Directory	1
Announcements	1
Music On Hold Channels	5
Call Recording Users	1

For teams that speak more internally than externally or have many more phones than users

Unlimited Plan

\$18.95

per person per month

As many standard calling minutes, features and devices as you need for one simple flat rate per user.

START FREE

Included

Voicemail Box (& VM to Email)	Unlimited
Auto Attendants	Unlimited
Ring Groups	Unlimited
Dial by Name Directory	Unlimited
Announcements	Unlimited
Enhanced Music on Hold	Unlimited
Call Recording Users	Unlimited
Call Parking	Unlimited
Busy Lamp Field	Unlimited
Standard Calling Minutes	Unlimited

A convenient all-in-one solution, well-suited for most businesses.

Designed for Conversation Driven Businesses

This is UCaaS. Reimagined.



"You have to search long and hard for a service that comes near to OnSIP."

Anoush d'Orville

President & CEO, ADVisory - New York, NY

"I am having a problem containing my excitement about how easy you make this!"

Randy Marcotte

CEO & Cofounder Perfect VC - San Francisco, CA

"I can recommend OnSIP because I'm a fan of problem-free phone services."

Jon Brown

Founder MAC Gurus LLC - Silver Spring, MD



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<https://onsip.iciav.com>