Top Business VoIP Phones

2017 GUIDE
This year’s Top Business VoIP Phones Guide takes into consideration the evolving communication needs of modern businesses. In addition to our standard entry-level, mid-level, and executive-level desk phone recommendations, we have included softphones, DECT phones, and conference phones. For the increasingly mobile and remote workforce, these options are popular means of staying connected to the office. The following recommendations come from our highly experienced team of network professionals and phone enthusiasts.

All of the phones listed in this guide (with the exception of softphones) are available for purchase at select online retailers. At OnSIP, we offer customers a special phone promotion of $300 in calling credit if you buy five or more new phones from Telephony Depot. Customers can also have phones pre-provisioned with OnSIP when you order from Telephony Depot.

For more in-depth reviews of the following phones and others, including our thoughts on features, voice quality, and configuration, check out our VoIP Phone Reviews page.
The Polycom VVX 300 is a fantastic entry level business phone. With support for up to 6 SIP accounts, this phone also features excellent audio quality, standard calling features, and a crystal clear speakerphone. Our only major gripe was with the menu cursor on the screen interface. It was hard to see, but didn't completely disrupt our experience. Despite its entry level status, this phone can handle a wide variety of use cases. If you’re looking for an affordable office phone for mass deployment, the Polycom VVX 300 should be at the top of your list.

- **Number of lines**: 6
- **Number of SIP accounts**: 6
- **Audio codecs**: G.711μ/a-law, G.729AB, G.722.1, iLBC
- **Display**: 3.2” backlit 8-level grayscale graphical LCD (208 x 104 resolution)
- **Ethernet**: Two-port Ethernet switch (10/100 Mbps)
- **Power over Ethernet**: Yes
- **Bluetooth**: No
- **Number of keys**: 6 programmable line keys
- **Full duplex speakerphone**: Yes
- **HD voice**: Yes
- **Headset compatibility**: RJ-9 headset port
- **WiFi compatibility**: No

**Best feature**: Great audio quality and extremely reliable for a basic phone

**Price Estimate**: $84 (Telephony Depot)
The Grandstream GXP1782 is a solid phone that comes fully equipped for standard office life. With excellent voice quality, an awesome speakerphone, and a legion of multi-purpose keys, this phone should work well for anyone who wants all the firepower of a touchscreen phone, without the cost. Aside from lack of support for Bluetooth and some minor ergonomic issues with the handset, the Grandstream GXP1782 is an impressive device with all the major features for the modern workplace.

- **Number of lines:** 8
- **Number of SIP accounts:** 4
- **Audio codecs:** G.711μ/a-law, G.729A/B, G.722, G.726, G.723, iLBC, Opus
- **Display:** Backlit LCD (200 x 80 resolution)
- **Ethernet:** Dual switched auto-sensing 10/100/1000 Mbps gigabit Ethernet ports
- **Power over Ethernet:** Yes
- **Bluetooth:** No
- **Number of keys:** 32 programmable virtual multipurpose keys, 4 XML programmable context sensitive soft keys
- **Full duplex speakerphone:** Yes
- **HD voice:** Yes
- **Headset compatibility:** RJ-9 headset port
- **WiFi compatibility:** No

**Best feature:** Highly flexible with lots of virtual and hard keys for a budget phone

**Price estimate:** $95 (Telephony Depot)
The Grandstream GXP2170 is an excellent device for handling high volume calls and monitoring multiple BLF statuses. The device is essentially built for users who need a large host of programmable function keys. The sound quality is good for both the handset and the speakerphone. What's most impressive about this phone is its ability to merge a multitude of functions with an accommodating design. The fact that all the buttons are not crunched together is amazing in its own right. You'll get a versatile and sturdy business phone with the Grandstream GXP2170.

- **Number of lines:** 12
- **Number of SIP accounts:** 6
- **Audio codecs:** G.711μ/a-law, G.729A/B, G.722, G.726
- **Display:** 4.3" TFT color LCD (480 x 272 resolution)
- **Ethernet:** Dual switched auto-sensing 10/100/1000 Mbps gigabit Ethernet ports
- **Power over Ethernet:** Yes
- **Bluetooth:** Yes
- **Number of keys:** 48 programmable virtual multipurpose keys, 5 XML programmable context sensitive soft keys
- **Full duplex speakerphone:** Yes
- **HD voice:** Yes
- **Headset compatibility:** RJ-9 headset port
- **WiFi compatibility:** No

**Best feature:** Nice display and wealth of configurable virtual keys

**Price estimate:** $149 (Telephony Depot)
The Polycom VVX 400 is a great phone. With solid features and impressive sound quality, it's certainly one of the best mid-range office phones available. The LCD is a major plus, and the speakerphone stands out when compared to similar models. It's also very reasonably priced. Our only real complaint was that the phone didn’t come with gigabit Ethernet ports. If you're looking for a phone that can get the job done, the Polycom VVX 400 should be near the top of your list.

- Number of lines: 12
- Number of SIP accounts: 12
- Audio codecs: G.711μ/a-law, G.729AB, G.722.1, iLBC
- Display: 3.5" backlit color LCD (320 x 240 resolution)
- Ethernet: Two-port Ethernet switch (10/100 Mbps)
- Power over Ethernet: Yes
- Bluetooth: No
- Number of keys: 12 programmable line keys
- Full duplex speakerphone: Yes
- HD voice: Yes
- Headset compatibility: RJ-9 headset port
- WiFi compatibility: No

**Best feature:** Solid desk phone for the daily phone user with great visibility

**Price estimate:** $156 (Telephony Depot)
The Polycom VVX 600 is has a large capacitive touch screen and a solid build. With 16 line appearances and integrated Bluetooth support, this phone is ideal for the power phone user. As with other Polycom phones, the sound quality on the handset and the speakerphone are fantastic. The larger display makes it easier to navigate than the VVX 500, since UI elements are a bit more spread out. The menus are intuitive and can be configured to your liking. Overall, the Polycom VVX 600 is an impressive and comprehensive business phone.

- **Number of lines**: 16
- **Number of SIP accounts**: 16
- **Audio codecs**: G.711μ/a-law, G.729AB, G.722, G.722.1, G.722.1C, iLBC
- **Display**: 4.3” TFT color LCD (480 x 272 resolution)
- **Ethernet**: Two-port gigabit Ethernet switch (10/100/1000 Mbps)
- **Power over Ethernet**: Yes
- **Bluetooth**: Yes
- **Number of keys**: Virtual keyboard
- **Full duplex speakerphone**: Yes
- **HD voice**: Yes
- **Headset compatibility**: RJ-9 headset port
- **WiFi compatibility**: No

**Best feature**: Industry leading audio quality and large touch screen

**Price estimate**: $224 (Telephony Depot)
The Grandstream GXV3275 has it all: a superior interface, a bevy of advanced features, app store functionality, and ease of use. This is an industry leading phone when it comes to design and execution. The Android interface is taking the IP phone industry in new directions, and other manufacturers are surely working on their own counterparts to match this achievement. The only area the phone lags in is voice quality. While it is perfectly capable of conducting day-to-day business, it ultimately falls behind other top tier phones. In terms of other features, however, the Grandstream GXV3275 tops just about every other model on the market.

- **Number of lines**: 6
- **Number of SIP accounts**: 6
- **Audio codecs**: G.711μ/a-law, G.729, G.722, G.726-32, iLBC, Opus
- **Video codec**: H.264 BP/MP/HP, H.263 CIF/QCIF resolution
- **Display**: 7" TFT color LCD (1024 x 600 resolution)
- **Ethernet**: Dual switched auto-sensing 10/100/1000 Mbps gigabit Ethernet ports
- **Power over Ethernet**: Yes
- **Bluetooth**: Yes
- **Number of keys**: Virtual keyboard; 2 function keys and 3 dedicated Android keys
- **Full duplex speakerphone**: Yes
- **HD voice**: Yes
- **Headset compatibility**: RJ-9 headset port
- **WiFi compatibility**: Yes

**Best feature**: The most value for money in business calling features

**Price estimate**: $275 (Telephony Depot)
The Yealink T49G is an outstanding video phone. When it advertises HD video, it actually means it. With a 1280 x 80 resolution, it rivals Netflix streams in quality. Although the touchscreen interface isn’t as advanced as some other devices, it certainly is gorgeous, and probably the best video screen we’ve encountered on a SIP device. There are a lot of forward-looking features, in particular the 3-way video conferencing and 5-way audio/video mixed conferencing. The biggest drawback is the price tag, which is only worth it if you plan on using the video phone frequently. However, excellence should be recognized independent of price, and the Yealink T49G is one of the three best video phones on the market.

- **Number of lines**: 16
- **Number of SIP accounts**: 16
- **Audio codecs**: G.711μ/a-law, G.729AB, G.723, G.726, iLBC, Opus
- **Video codec**: H.264 High Profile, H.264, H.263
- **Display**: 8” TFT color LCD (1280 x 800 resolution)
- **Ethernet**: Dual switched gigabit Ethernet ports
- **Power over Ethernet**: Yes
- **Bluetooth**: Yes
- **Number of keys**: 29 one-touch DSS keys, 8 feature keys
- **Full duplex speakerphone**: Yes
- **HD voice**: Yes
- **Headset compatibility**: RJ-9 headset port
- **WiFi compatibility**: Yes

**Best feature**: Sleek design and large HD video screen

**Price estimate**: $799 (Telephony Depot)
The Grandstream Wave is a great softphone app that has many business-grade calling features and wide ranging codec support, all at no cost. And it stands, this is one of the best softphones we’ve reviewed in a long time. It rivals leading commercial apps such as Bria in terms of capabilities and call quality. Furthermore, the excellent video quality is very forward-looking and impressive. If you are a SIP power user who makes cross-domain calls or needs to use multiple accounts, however, this phone may not be for you. But for the average business user, the Grandstream Wave is ideal for everyday and remote working.

- **Number of lines**: 6
- **Number of SIP accounts**: 6
- **Audio codecs**: G.711μ/a, G.722, G.726-32, GSM, iLBC, Opus and Speex
- **Video codec**: H.264
- **Display**: 480 x 800 resolution or above
- **Bluetooth**: Yes
- **Number of keys**: 24 virtual BLF keys
- **HD voice**: Yes
- **WiFi compatibility**: Yes

**Best feature**: Killer video support and free to download

**Price**: Free ([Google Play](https://play.google.com), [iTunes](https://itunes.apple.com))
Counterpath Bria for Android and iPhone are excellent softphone apps for mobile users. It comes with an impressive list of business phone features, sturdy functionality, and great voice and video quality. With multiple codec support and video calling, Bria is a powerhouse softphone that packs all the best features into a single app on your smartphone. Our only serious issue is the price. Bria requires in-app purchases if you want to access all the features, including video quality, presence, and messaging, which are some of the leading features that separate Bria from standard deskphones. While it would be nice to see an all inclusive package, Bria still remains as one of the most versatile and respected softphone apps in the industry.

- **Number of lines**: n/a
- **Number of SIP accounts**: 25
- **Audio codecs**: G.711μ/a-law, G.722, SILK, Opus, GSM, Speex (Android); G.729 available for in-app purchase
- **Video codec**: VP8 and H.264 available for in-app purchase
- **Display**: 8” TFT color LCD (1280 x 800 resolution)
- **Bluetooth**: Yes
- **Number of keys**: n/a
- **HD voice**: Yes
- **WiFi compatibility**: Yes

**Best feature**: Full feature set and reliable

**Price**: $8, with optional in-app purchases ([Google Play](https://play.google.com), [iTunes](https://itunes.apple.com))
The Grandstream DP750/720 is a huge upgrade from previous DECT models. With great HD codec support, excellent range, and quality design, this combo offers all the prime features a DECT phone needs. With up to 10 SIP accounts, this phone is proof that DECT devices can compete with traditional desk phones. While it lacks the shiny Android interface of newer devices, it ultimately comes down to how much flexibility you want with your phone. The Grandstream DP750/720 should be at the top of the list for anyone who wants a multi-line phone that offers geographic freedom.

- **Number of lines**: 10
- **Number of SIP accounts**: 10
- **Audio codecs**: G.711μ/a, G.729AB, G.722, G.726-32, G.723.1, iLBC, Opus
- **Display**: 1.8” TFT color LCD (128 x 160 resolution)
- **Ethernet**: 10/100 Mbps auto-sensing Ethernet port
- **Power over Ethernet**: Yes
- **Bluetooth**: No
- **Number of keys**: 23 keys
- **Full duplex speakerphone**: Yes
- **HD voice**: Yes
- **Headset compatibility**: 3.5mm headset jack
- **WiFi compatibility**: No
- **Range**: 300m outdoors, 50m indoors

**Best feature**: Extreme range and great flexibility with up to 10 lines per handset

**Price estimate**: $129 (Telephony Depot)
The Panasonic TGP600 offers exceptional mobility, versatility, and capacity with its impressive range and its ability to support eight devices at once. This DECT phone allows you to take calls from just about anywhere in the office, and works great as a hub for small businesses with fewer than 8 people. A large part of the experience rests with what handset you sync up with the device. The KX-TPA60, the prepackaged handset that comes with the TGP600, leaves something to be desired in the realm of features. Ultimately, the Panasonic TGP600 is great cordless phone solution for basic voice calls.

- **Number of lines**: 8
- **Number of SIP accounts**: 8
- **Audio codecs**: G.711μ/a, G.729A, G.722/G.722.2
- **Display**: 1.8” TFT color LCD
- **Ethernet**: 10/100 Mbps Ethernet port
- **Power over Ethernet**: Yes
- **Bluetooth**: No
- **Number of keys**: 8 line keys
- **Full duplex speakerphone**: Yes
- **HD voice**: Yes
- **Headset compatibility**: 2.5mm headset jack
- **WiFi compatibility**: No
- **Range**: 100-200 feet indoors

**Best feature**: Solid and reliable DECT phone and nice to hold

**Price estimate**: $161 (Telephony Depot)
The VTech ErisStation VCS754 is an ideal conference phone for users who need to cover a large area during calls. The four wireless microphones can be deployed with ease, and offer a wide range of coverage. The voice quality is good and perfectly functional, but not outstanding compared to other HD voice desk phones. Ultimately, if your conference calls aren’t doing a great job capturing every speaker’s voice, the VTech ErisStation VCS754 is an affordable and reliable solution.

- Number of lines: 3
- Number of SIP accounts: 3
- Audio codecs: G.711\(\mu\)/a,G.729,G.722,G.726
- Display: Backlit LCD (158 x 57 resolution)
- Ethernet: 10/100 Mbps Ethernet port
- Power over Ethernet: No
- Bluetooth: No
- Number of keys: 3 soft keys with 4-way navigational pad
- Full duplex speakerphone: Yes
- HD voice: Yes
- Headset compatibility: No
- WiFi compatibility: No
- Microphones: 2 fixed microphones and 4 DECT 6.0 wireless microphones

**Best feature:** Affordable price and removable microphone are fun and easy to use

**Price estimate:** $372 (Telephony Depot)
The Grandstream GAC2500 is at the top of its class in every department. The slick Android interface is more than just for show - it gives users unique customization options and capabilities that other conference phones lack. The cross between voice/video conferencing is a new domain for conference phones, and features such as auto-scheduling calls separate it more than just aesthetically from other leading models on the market. The HD voice quality also exceeds expectations, which is a welcome shift for office workers. The Grandstream GAC2500 is the new conference speakerphone to beat, and we're eager to see what other companies build in response.

- **Number of lines**: 6
- **Number of SIP accounts**: 6
- **Audio codecs**: G.711μ/a, G.729AB, G.722, G.722.1 and G.722.1c (pending), G.726, iLBC, Opus
- **Display**: 4.3” IPS color LCD (800 x 480 resolution)
- **Ethernet**: 10/100/1000 Mbps auto-sensing gigabit Ethernet port
- **Power over Ethernet**: Yes
- **Bluetooth**: Yes
- **Number of keys**: Virtual keyboard
- **Full duplex speakerphone**: Yes
- **HD voice**: Yes
- **Headset compatibility**: 3.5mm headset jack, USB Micro-B, RJ48 daisy chain port
- **WiFi compatibility**: Yes
- **Range**: Bluetooth pairing is approximately 50 feet
- **Microphones**: 3 cardioid microphones

**Best feature**: Supports daisy chaining multiple units and can access the Google Play store

**Price estimate**: $425 (Telephony Depot)
OnSIP is a leading provider of real-time communications (RTC) services to thousands of businesses. OnSIP® Unified Communications as a Service customers enjoy the benefits of advanced phone system and collaboration features without the traditional high cost, burden, and inflexibility. The company also offers a cloud platform and simple APIs for companies to rapidly and affordably build RTC applications of their own.