

As a provider of Hosted VoIP services, we're sure to pay attention to recent phone models of the major brands. We don't sell phones ourselves, so you can trust that our reviews are motivated by sound quality, ease of use, standards compliance and overall value for our users, rather than profit margins.

Each brand tends to have a slightly different user experience, meaning it's often best to choose one brand for your entire implementation. With this in mind, we've chosen our 2019 picks accordingly.



Entry Level Desk Phones



POLYCOM VVX 301 & 311

A hardware refresh of the VVX 300/310, these models provide the same reliability you'd expect from Polycom. The 301 lacks the 311's Gigabit ethernet port.



GRANDSTREAM GXP 1625

The top end of the 16XX line, the 1625 includes all the extras that the low end models remove: backlit screen, 2 accounts, and POE - usually for less than \$15 more.



YEALINK SIP-T21 E2

The T21 adds a second SIP account over the T19, but shares its 'acceptable' sound quality. For a step up in call clarity from a Yealink, you'll need a T4X model.

Mid Level Desk Phones



POLYCOM VVX 401 & 411

Similar in many ways to the 300 line, the 401 & 411 include six more SIP Account buttons that can also act as BLF keys. Upgrades the screen to color as well.



GRANDSTREAM GXP 2135

A "newer gen" phone than the 2130/40/60, the 2135 offers more flexibility for the "soft keys" on the sides of the screen and ditches the paper labels for BLF.



YEALINK SIP-T40G

Yealink has several models with relatively small differences. The T40G is a good entry point for mid level, but consult their site's comparison table for fine tuning.

Executive Level Desk Phones



POLYCOM VVX 501

The 501 includes Gigabit as standard and introduces a multi-touch, gesture capable touch screen with web browsing and certain calendar syncing integrations.



GRANDSTREAM GXP 2170

Like the 2135, but bigger and better. Its 12 keys have an impressively wide range of configuration options and offer quick, responsive page navigations.



YEALINK SIP-T48S

The T-48's 16 possible account slots are overkill for most, but speaks to its ability. As good as it gets before diving into Yealink's Media and Video models.

Alternate Use Cases



POLYCOM SIP 7000 FOR CONFERENCE

Polycom's Soundpoint line of conference phones are still among the best after 9+ years in production. A more affordable option for large rooms is the VTech VCS754



GRANDSTREAM GXV 3275 FOR VIDEO

With software support from Grandstream, the 3275 is able to outperform newer models by other brands when it comes to video quality (and price).



YEALINK W60P/H FOR WIRELESS

The W60 dominates for battery life and functionality. If price and sound quality are more important for your use case, consider the Grandstream DP720/750.

Mobile

Desktop and mobile applications have come a long way in terms of sound quality, functionality and reliability. While 3rd party software exists, your VoIP provider will likely offer the best-tailored user experience. OnSIP customers have taken advantage of multi-party video, drag & drop transfer, and inline queue reports - all on-the-go. Visit onsip.com for more info.

